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To Whom It May Concern

The Royal Flying Doctor Service (RFDS) (Queensland Section) is a not-for-profit organisation delivering comprehensive primary health care and aeromedical services to people of rural, remote and regional Queensland. We do this through our network of bases, wellbeing centres, aircraft, vehicles and approximately 370 dedicated and professional staff in clinical, aviation, community and supporting roles. The RFDS is an integral part of the state and national health services network.

Late 2008, the RFDS implemented four Wellbeing Centres in Cape York that provide alcohol, tobacco and other drug services (ATODS) as well as social and emotional wellbeing services. The RFDS worked closely with AMTAC to develop YOTEM, a health information system specifically built for the Wellbeing Centres.

AMTAC's professional and thorough attention to detail was applied consistently throughout the development and implementation of YOTEM. AMTAC always ensured they clearly understood our requirements and developed the system to our needs within the required timeframes.

AMTAC's ongoing support for YOTEM is exceptional and continually demonstrates their ability to secure our sensitive data and information within YOTEM at all times.

The RFDS acknowledges and appreciates AMTAC's efforts with YOTEM and recommends their services to any prospective client.

Kind regards

A handwritten signature in blue ink that reads "Julia Wilkins".

Julia Wilkins
Manager – Health Informatics