

To whom it may concern,

DRUG ARM Australasia is a not-for-profit organisation committed to reducing harms associated with alcohol and other drug use. We provide a vital outreach of care and compassion through education, awareness, prevention, rehabilitation and support programs that assist individuals, families and communities throughout New South Wales, Queensland and South Australia (see www.drugarm.com.au).

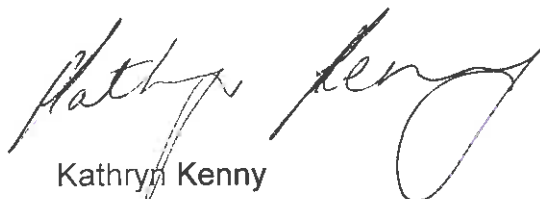
After careful consideration back in 2008, DRUG ARM selected Amtac Professional Services Pty. Ltd. to develop and host a web-based solution to support the management of information for our treatment and outreach programs.

During this time, Rick and his team developed, implemented and supported our client case management system. Ricks understanding and insight into the data mining needs of the organisation was phenomenal. Further, his concern for the sensitive nature of the information we stored was impressive.

Amtac has demonstrated over many years not only the capacity to securely store and effectively manage access to the data associated with our programs, but a level of integrity in handling extremely sensitive information that is beyond reproach.

The DRUG ARM team have all appreciated Amtac's support and assistance and we highly recommend Amtac's web-based services to any prospective client.

Kind Regards,



Kathryn Kenny
Quality and Practice Manager

28/8/12



DRUG ARM

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